

Arkansas Insurance Department

Asa Hutchinson
Governor



Allen Kerr
Commissioner

PRESS RELEASE

FOR IMMEDIATE RELEASE

For more information contact:

Alice Jones
Public Information Manager
(501) 371-2835
alice.jones@arkansas.gov

Insurance Department Issues Emergency Order On Arkansas Funeral Care, LLC

LITTLE ROCK, ARKANSAS (January 26, 2015) — Insurance Commissioner Allen Kerr has issued [AID Order 2015-011](#) which immediately prohibits Arkansas Funeral Care, LLC of Jacksonville, Arkansas from the selling of prepaid funeral benefits contracts. Funeral homes selling prepaid funeral benefits contracts in Arkansas must maintain an active license with the Arkansas State Board of Embalmers and Funeral Directors in order for them to provide funeral services and funeral merchandise in prepaid funeral benefits contracts. Arkansas Funeral Care voluntarily surrendered its license to the Embalmers and Funeral Directors Board on Friday, January 23, 2015.

“I directed my staff to take possession of all prepaid funeral benefits contracts and account records of Arkansas Funeral Care this morning,” said Kerr. Those contracts, life insurance and annuity policies, cash, financial assets and balances of the funeral home are currently being reviewed by the Arkansas Insurance Department.

A hearing for consideration of the permanent revocation of Arkansas Funeral Care’s permit to engage in the selling of prepaid funeral benefits contracts is set for 10:00 a.m. on February 11, 2015, at the Arkansas Insurance Department, 1200 West Third Street in Little Rock. Also to be considered at this hearing are the plans of the business to transfer outstanding contracts to available substitute providers.

(more)

Families who have pending death claims or who may have a death claim on or before February 11, 2015, should contact the Department's Prepaid Funeral Benefits staff so they can assist in facilitating the location of a substitute funeral provider for or on behalf of the consumer. For consumers with no pending death claims, but who may desire a cancellation of their contract, it is the intent of the Department to authorize and help administer valid contract transfers subject to the requirements for cancellation requests permitted under prepaid funeral benefits law on or at a reasonable time after the hearing.

Questions regarding Arkansas Funeral Care's prepaid funeral benefits contracts may be directed to Robert Akers at 501-371-2665.

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