



To request copies of these publications, please indicate the number of copies you would like to receive beside the publication number and complete the mailing address information on Page 2.

PUBLICATION	INFORMATION PROVIDED	NUMBER	NUMBER OF COPIES
Bridging the Gap	A comparison guide of Medicare Supplemental plans and the companies licensed to sell in Arkansas.	AID BTG-2009	
Medicare Protection Toolkit	Information to protect your Medicare and tools to help you make an informed decision.	AID MPT-2008	
A Shoppers Guide to Long Term Care Insurance	Understanding long-term care and the insurance options that can help you pay.	NAIC LTC-LP-2006	
Medicare & You 2009	What's new - What's covered - Health plans - Prescription drug plans - Your rights.	CMS 10050	
2009 Choosing a Medigap Polic	Learn what Medigap is - Choosing the best policy for you.	CMS 02110	
Choosing a Nursing Home	How to find and compare - Nursing home rights.	CMS 02174	
Mammograms & Breast Health	Information guide for women concerning breast health.	CMS 11117	
Medicare Basics	Learning the basics of Medicare.	CMS 11034	
Medicare Coverage of Diabetes Supplies and Services	What Medicare pays for.	CMS 11022	
Medicare Coverage of Durable Medical Equipment and Other Devises	What it is. Which is covered.	CMS 11045	
Medicare Coverage of Home Health Care	How to find and compare agencies. Who is eligible. What is covered.	CMS 10969	
Medicare Coverage of Kidney Dialysis and Kidney Transplant Services	How Medicare helps pay.	CMS 10128	
Medicare Coverage of Skilled Nursing Facility Care	Medicare covered skilled care. Rights and protections.	CMS 10153	
Medicare Converge of Ambulance Services	When Medicare covers. What Medicare pays. What you must pay.	CMS 11021	
Medicare Hospice Benefits	Who is eligible. Hospice benefits. Finding a hospice program.	CMS 02154	
Medicare Prescription Drug Coverage	How to File a Grievance - Request a Coverage Determination - File an Appeal.	CMS 11112	
Medicare Private Fee-for-Service Plans	How the plans work - Joining, switching, and leaving plans - Questions to ask to decide if this type of plan is right for you.	CMS 10144	

PUBLICATION	INFORMATION PROVIDED	NUMBER	NUMBER OF COPIES
Medicare's Preventive Services	What disease prevention is and why it's important. Which services Medicare covers and how often. What you pay.	CMS 10110	
Paying for Outpatient Services for People with Medicare Part B	Rights and Protections. How services are paid.	CMS 02118	
Protecting Medicare and You from Fraud	How to protect from fraud - Identify and report billing errors - If you suspect fraud - Protect personal information.	CMS 10111	
Who Pays First	How Medicare works with other insurance. Who should pay your bills first.	CMS 02179	
Women with Medicare	What Medicare pays. What you pay.	CMS 02248	
You Can Live: Your Guide for Living with Kidney Failure	Treating kidney failure - Making treatments better - Living healthier	CMS 02119	
Your Medicare Benefits	Your healthcare coverage in the original Medicare Plan.	CMS 10116	
Your Medicare Rights & Protections	Rights to filing a complaint. Right to health care services.	CMS 10112	

Please complete the following information and mail to:

Arkansas Insurance Department  
 Attention: SHIP  
 1200 West Third Street  
 Little Rock, AR 72201-1904

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Phone: \_\_\_\_\_

I would like to volunteer \_\_\_\_\_ (Check if you would be interested in being a volunteer.)

I have a question, please call \_\_\_\_\_ (Check if you would like one of our counselors to call you.)