

**BEFORE THE INSURANCE COMMISSIONER  
FOR THE STATE OF ARKANSAS**

**ARKANSAS INSURANCE DEPARTMENT, )  
PETITIONER )  
 )  
vs. )  
 )  
**DANA JOHNSON )  
RESPONDENT )  
NPN 19656989 )****

**A.I.D. NO. 2022- 84**

**REVOCATION ORDER**

On this day, the matter of the producer’s license of Dana Johnson (“Respondent”) came before Alan McClain, Arkansas Insurance Commissioner (“Commissioner”). A hearing was held on September 29, 2022, in the Second Floor Hearing Room of the Arkansas Insurance Department (“Department”) pursuant to the Notice of Hearing dated August 31, 2022. The hearing was held before Russ Galbraith, Chief Deputy Insurance Commissioner (“Hearing Officer”) pursuant to his appointment by the Commissioner in accordance with Ark. Code Ann. § 23-61-103(e)(1). The Department was represented by Gray Allen Turner, Associate Counsel. The Respondent was not present.

**FINDINGS OF FACT**

1. Notice of hearing was sent to Respondent’s last known address and notice requirements have been met.
2. Respondent holds Arkansas Non-Resident Producer License No. 19656989 and resides in Florida.
3. Respondent was terminated for cause by USAA for violations of Ark. Code Ann. § 23-64-512.
4. Respondent failed to respond to all written inquiries sent from the Department to her last known address.

## CONCLUSIONS OF LAW

1. The Commissioner of Insurance has jurisdiction pursuant to the Arkansas Insurance Code, specifically Ark. Code Ann. §§ 23-60-101, *et seq.*

2. It is a violation of Ark. Code Ann. § 23-64-512(a)(13) to fail to respond to a written inquiry from the insurance department when required to do so. As described above, Respondent failed respond to all written requests from the Department and is in violation of § 23-64-512(a)(13).

## RECOMMENDATION OF HEARING OFFICER

WHEREFORE, upon consideration of the evidence of record and the foregoing Findings of Fact and Conclusions of Law, the Hearing officer recommends the following:

That the Arkansas Insurance Non-Resident Producer license of Respondent Dana Johnson, NPN 19656989, be revoked.



---

Russ Galbraith  
Hearing Officer

## CERTIFICATION

I, Alan McClain, Insurance Commissioner for the State of Arkansas, do hereby certify that the above Findings of Fact, Conclusions of Law, and Recommendation of the Hearing Officer were made by and under my authority and supervision by Russ Galbraith, Hearing Officer in this proceeding. I hereby adopt

the Hearing Officer's Findings of Fact, Conclusions of Law and Recommendation in full, as set forth herein.

THEREFORE, it is hereby ORDERED that the Arkansas non-resident producer license of Dana Johnson, NPN 19656989, is revoked.

IT IS SO ORDERED THIS 31<sup>st</sup> DAY OF October, 2022.

  
\_\_\_\_\_  
ALAN MCCLAIN  
INSURANCE COMMISSIONER  
STATE OF ARKANSAS