

# Arkansas Insurance Department

Asa Hutchinson  
Governor



Allen Kerr  
Commissioner

August 21, 2015

## **BULLETIN NO. 10-2015**

**TO: ALL CURRENTLY LICENSED AGENTS, BROKERS AND ASSISTERS  
IN THE ARKANSAS HEALTH INSURANCE MARKETPLACE**

**FROM: THE ARKANSAS INSURANCE DEPARTMENT**

**RE: ARKANSAS STATE SPECIFIC CONTINUING EDUCATION AND  
TRAINING REQUIREMENTS UPON ANNUAL RENEWAL OF  
EXCHANGE LICENSURE**

**DATE: August 21, 2015**

This Bulletin addresses the annual continuing education and training requirements for agents, brokers, assisters and other individual or entities subject to Act 1439 of 2015 who have already obtained a separate license or certification from the Arkansas Insurance Department ("Department") to assist consumers in enrollment of policies in the Arkansas Health Insurance Marketplace ("HIM") (hereafter, "Exchange Licensure"). This Bulletin specifically applies to renewals of Exchange Licensure from the date of this Bulletin by already licensed persons or entities under Act 1439 of 2015.

For Exchange Licensure at renewal, the Department has previously required licensees to obtain Arkansas state-specific training in the HIM enrollment process, as a continuing education requirement, through the Guide Management System (GMS) and the Moodle Online learning system. This state-specific training has been in addition to the licensee's separate requirement to also obtain federal training on the Medicare Learning Network ("MLN") as well as training in the Small Business Health Options Program ("SHOP"). Due to a reduction in federal funding to States which may impact state-specific training educational programs, the Department is removing all Arkansas state-specific continuing education and training requirements for Exchange Licensure at annual renewal for Plan Year 2016. Therefore, for agents, brokers and assisters interested in renewing their Exchange Licensure upon annual renewal for Plan Year 2016, the extension of the licensure will occur entirely within our NAIC State Based System ("SBS") license renewal without interaction by the Department with GMS or Moodle and will expire September 30, 2016.

Please note that the state-specific training requirement however still applies to new applicants for an Exchange Licensure. In addition, all currently licensed producers and assisters at renewal will however continue to meet all federal training requirements at renewal of the license. SHOP training requirements will be optional at renewal of the license for Plan Year 2016. For already licensed persons or entities, the Department will make publicly available the Arkansas training material on its website to provide a reference point and knowledge base for questions and needed research.

The Department's Exchange Licensure requirements, instructions and forms are available at the following Department website: <http://rhld.insurance.arkansas.gov/AssistersTraining>. For any questions regarding this Bulletin, please contact the Regulatory Health Link Division of the Arkansas Insurance Department at 501-683-4170.



ALLEN KERR  
INSURANCE COMMISSIONER  
STATE OF ARKANSAS

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DATE