

BEFORE THE INSURANCE COMMISSIONER  
FOR THE STATE OF ARKANSAS

ARKANSAS INSURANCE DEPARTMENT, )  
PETITIONER )

VS. )

WILLIAM MOATES )  
RESPONDENT )

A.I.D. NO. 2015- 023

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EMERGENCY SUSPENSION ORDER

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On this day, the matter of William Moates (“Respondent”) came before Allen Kerr, Arkansas Insurance Commissioner (“Commissioner”). The Arkansas Insurance Department (“Department”) is represented by Gray Allen Turner, Associate Counsel, in this matter. From the facts and law before him, the Commissioner finds as follows:

FINDINGS OF FACT

1. Respondent holds an Arkansas Producer License, National Producer Number 1910807. Respondent resides in Ft. Smith, Arkansas.

2. On February 17, 2015, Mr. Moates was requested to attend a hearing at the Arkansas Insurance Department scheduled for March 4, 2015. Mr. Moates was requested to bring copies of two specific client files, including applications, statement, disbursements, and payment on the client accounts.

3. A Notice of Investigative Conference was sent to 4300 Rogers Ave, #26, Fort Smith, AR, 72903, by regular and certified mail.

4. The envelope containing the Notice of Investigative Conference that was sent by certified mail was marked "refused" and returned to the Arkansas Insurance Department.

5. Mr. Moates did not appear at the March 4, 2015, Investigative Conference. There has been no communication with Mr. Moates as to why he failed to attend the meeting.

6. Mr. Moates has not provided the client files as requested.

7. The public health, safety, and welfare imperatively require emergency action.

#### CONCLUSIONS OF LAW

From the Findings of Fact contained herein, the Commissioner concludes as follows:

1. The Commissioner has jurisdiction over the parties and the subject matter pursuant to Ark. Code Ann. § 23-61-103.

2. The Commissioner has the authority to issue an emergency license suspension pursuant to Ark. Code Ann. §§ 23-64-216(e) and 25-15-211(c).

3. An administrative hearing will be held promptly, as required by Ark. Code Ann. § 23-64-216(e)(2). A Notice of Hearing is being served herewith.

4. The Commissioner and the Department reserve the right to amend the allegations, findings and conclusions set forth herein and further reserve the right to present additional allegations and evidence in any subsequent order or administrative hearing.

IT IS THEREFORE ORDERED:

In consideration of the Commissioner's Findings of Fact and Conclusions of Law, the Respondent's Arkansas Non-Resident Producer License, National Producer Number 1910807, is hereby immediately suspended.

IT IS SO ORDERED this 11<sup>th</sup> day of March, 2015.



ALLEN KERR  
INSURANCE COMMISSIONER  
STATE OF ARKANSAS