Celtic Insurance Company (Ambetter) — Individual Plan

Rate request filing SERFF Tracking #: CELT-132314697

Product Name: Ambetter from AR Health & Wellness
This document is offered as a tool for Arkansas consumers to help explain the company's rate filing prepared and uses information submitted by the insurance company. It is not intended to describe or include all factors or information considered in AID's review process. All information is in the public domain. Financial information is based upon the annual company statement filed for the calendar year noted.

Overview
Requested average rate change: 13.267%
Range of requested rate change: 7.195% to 17.437%
Effective date: January 1, 2021
Covered lives affected: 64,776

This plan is available in the following counties:

<table>
<thead>
<tr>
<th>Service Area</th>
<th>Counties</th>
</tr>
</thead>
<tbody>
<tr>
<td>Central</td>
<td>Cleburne, Conway, Faulkner, Grant, Lonoke, Perry, Pope, Prairie, Pulaski, Saline, Van Buren, White, Yell</td>
</tr>
<tr>
<td>Northeast</td>
<td>Clay, Craighead, Crittenden, Cross, Fulton, Greene, Independence, Izard, Jackson, Lawrence, Mississippi, Poinsett, Randolph, Sharp, St. Francis, Stone, Woodruff</td>
</tr>
<tr>
<td>Northwest</td>
<td>Baxter, Benton, Boone, Carroll, Madison, Marion, Newton, Searcy, Washington</td>
</tr>
<tr>
<td>South Central</td>
<td>Clark, Garland, Hot Spring, Montgomery, Pike</td>
</tr>
<tr>
<td>Southeast</td>
<td>Arkansas, Ashley, Bradley, Chicot, Cleveland, Dallas, Desha, Drew, Jefferson, Lee, Lincoln, Monroe, Phillips</td>
</tr>
<tr>
<td>Southwest</td>
<td>Calhoun, Columbia, Hempstead, Howard, Lafayette, Little River, Miller, Nevada, Ouachita, Sevier, Union</td>
</tr>
<tr>
<td>West Central</td>
<td>Crawford, Franklin, Johnson, Logan, Polk, Sebastian, Scott</td>
</tr>
</tbody>
</table>

Historical Approved Rate Changes

<table>
<thead>
<tr>
<th>PY2020: 1.90%</th>
<th>PY2019: 4.60%</th>
<th>PY2018: 21.40%</th>
<th>PY2017: 4.00%</th>
</tr>
</thead>
<tbody>
<tr>
<td>PY2016: 0.08%</td>
<td>Projected premium: $449.9 million</td>
<td>Projected claims: $360.3 million</td>
<td></td>
</tr>
</tbody>
</table>

Financial Information

Experience from January-December 2019:
Premiums written: $377.6 million
Claims paid: $285.4 million

Company Justification for Requested Change

According to the company's filing, its request is made because:
"Single risk pool experience, unit cost trend, utilization trend, deterioration of morbidity within the single risk pool, and reinstatement of previously suspended taxes. The rate increase requested takes into consideration the decrease in the Federal Exchange User Fee from 3.0% to 2.5% and the elimination of the Arkansas Health Insurance Marketplace (AHIM) Exchange User Fee of 1.25% beginning January 1, 2020. This results in a lower premium increase than anticipated for Arkansans utilizing the Marketplace

According to the company's filing, its financial experience has been:
"The experience includes claims experience incurred in 2019 and paid through March 31, 2020."

According to the company's filing, the rate request will affect the financial experience by:
"Prior to the requested 1.9% rate increase for 2020, the projected MLR is 96.4%. The rate increase reduces the projected MLR to 84.6%.

The request is made up of the following components:
- 31.0% of the 13.2670% total request is due to Medical Utilization Changes.
- 17.0% of the 13.2670% total request is due to Medical Price Changes.
- 0.0% of the 13.2670% total request is due to Medical Benefit Changes Required by Law.
- 0.0% of the 13.2670% total request is due to Medical Benefit Changes Not Required by Law.
- -2.0% of the 13.2670% total request is due to Changes to Administration Costs.
- 0.0% of the 13.2670% total request is due to Changes to Profit Margin.
- 54.0% of the 13.2670% total request is due to Other, defined as: "Morbidity & Risk Adjustment changes, Increase in CSR cost. Note that COVID-19 impacts cost trend, morbidity, and the statewide average premium component of the risk adjustment transfer."