Getting a new Medicare card!
Cards will be mailed between April 2018 through April 2019. You’re getting a new Medicare card! Between April 2018 and April 2019, we’ll be removing Social Security numbers from Medicare cards and mailing each person a new card. This will help keep the beneficiary’s information more secure and help protect your identity. You’ll get a new Medicare Number that’s unique to you, and it will only be used for your Medicare coverage. The new card will not change your coverage or benefits. You’ll get more information from Medicare when your new card is mailed.

Here’s how you can get ready:
- Make sure your mailing address is up to date. If your address needs to be corrected, contact Social Security at ssa.gov/myaccount or 1-800-772-1213. TTY users can call 1-800-325-0778.

- Beware of anyone who contacts you about your new Medicare card. We’ll never ask you to give us personal or private information to get your new Medicare Number and card.

- Understand that mailing everyone a new card will take some time. Your card might arrive at a different time than your friend’s or neighbor’s.

Jearline Ford is a Care Coordinator for East Area Agency on Aging. She has been employed with the agency for 5 years. She is married to, Rev. Louis W Ford Jr. and has twin sons, Derrick and Eric, 21 years of age. Ms. Ford enjoys presenting Medicare Minutes on a monthly basis to Meyer Senior Center as well as Forrest City Senior Center.

Her passion is assisting her clients in saving money and counseling them about their Medicare needs. She currently assists them by telephone and does in home visits. Ms. Ford also does home delivered meals to her clients while coordinating benefits for seventy-two clients for the Department of Human Services (DHS) on a monthly basis. She is proud to be a certified counselor with SHIIP that serves Cross, and St. Francis County in her community.

Her hobbies are attending Christian education classes for women, reading the Bible, and Zumba dancing.

SHIIP wants to say “Thank you” for your dedicated and continuous service to our Medicare beneficiaries.

Volunteers!

For more information call
SHIIP Volunteer Program:
1-800-224-6330 or 501-371-2782
Or visit
http://www.insurance.arkansas.gov/shiip

Some Crew Member Volunteer Benefits:
- Flexible schedule!
- Use your experience and wisdom to make a difference!
- Receive free training and learn NEW skills!
- A sense of pride in helping others!
- Volunteers tend to live longer and enjoy better health!
Sister Dorothea retired from Daughters of Charity, Dedicated SHIIP staff

Sis Dorothea was born in St. Louis, MO and was the middle child of five children. She has three brothers and one sister. In 1964, she entered the Daughters of Charity of St. Vincent DePaul, an international Community whose Mother House is in Paris, France; her formation as a Daughters of Charity occurred in St. Louis, MO at the Marillac Provincial House.

Sis Dorothea attended St. Louis University and graduated with a BS in Business Administration. She later attended Graduate School at St. Louis University, earning a Master’s Degree in Social Work. As a Daughters of Charity, Sis Dorothea served in ministries in Missouri, Texas and Arkansas. Her past ministries included Accounting and Business Administration, Fund Raising, Social Work, Ladies of Charity Moderator.

In 2010, Sis Dorothea was asked to serve the needs of the people of Arkansas as a Social Worker at the Daughters of Charity Services of Arkansas. She served at DCSARK for 7 years and recently retired due to health issues. During her years at DCSARK, Sr. Dorothea became well known to the people in the communities of Dumas and Gould. Her compassionate and listening heart endeared her to people with all kinds of challenges in their lives. She sought grants to assist people with immediate needs and served many people in need of counseling. Sis Dorothea participated in community committees and was a regular attendee at the Gould City Council and the Dumas Chamber of commerce meetings. Her commitment to Social Justice was evident in her speech and actions.

Nachi Kathiresan, Volunteer

Welcome to SHIIP Nachi Kathiresan!—Nachi is SHIIP’s newest volunteer in the Little Rock office. He and his wife Meena Murugappan along with their two daughters, Solai 10 and Meenu 7 months old have lived in Little Rock for over 5 years. Nachi grew up in India as the middle child in a family with 2 other siblings.

Nachi graduated with a BE degree from PSG College of Technology, Coimbatore, India. He currently works in the financial IT industry in Little Rock. Nachi is interested in serving the community, learning new skills and meeting new people. “I am very glad and proud to have this opportunity to serve as a volunteer at SHIIP, because I can learn about Senior Health issues and develop new skills”.

Nachi Kathiresan, Volunteer
2017 SHIIP CMS Train the Trainer

West Central Case Managers

Melissa - CMS

Phyllis Dill - Social Security

Volunteering over 9 years

Congratulations Winston Simpson!
2017 SHIIP CMS Train the Trainer

West Ark RSVP

Darla with Commissioner Kerr and Chief Deputy Commissioner Russ Galbraith

Miss Ruby and Winston

Michael CMS

Katie filling in for SMP

Partners in Training

Area agency on Aging of West Central Arkansas
2017 SHIIP - Sailing Arkansas

The Caring Place - Pine Bluff

Southwest Refresher Training

Phyllis - SHIIP at AR Aux Hospital Association 2017

Miss Ruby meeting attendees

AR Aux Hospital Association 2017

Mrs. Ruby and Mr. Roy volunteering
2017 SHIIP CMS Train the Trainer

Train the Trainer

Thank You Darla - IT

Train the Trainer

Thank You Miss Lynne And Mrs. Ruby

Levern and Michael - CMS

Mayor Gary Fletcher of Jacksonville

Ladies First!!

Drug Plan Finder training

Marlene and Ashley

Beth and Levern

CMS and SHIIP

Beth and Mrs. Ruby
### October 2017

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>Event Description</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oct 15—Dec 7</td>
<td>8:00 AM - 3:30 PM</td>
<td>CareLink Medicare Part D Open Enrollment Event</td>
<td>CareLink, 706 West 4th Street, NLR</td>
</tr>
<tr>
<td>Oct 16</td>
<td>8:30 AM - 3:00 PM</td>
<td>CareLink Medicare Part D Open Enrollment Event</td>
<td>The Ola and John Hawks Center (Conway)</td>
</tr>
<tr>
<td>Oct 17</td>
<td>1. 8:30 AM - 3:00 PM</td>
<td>CareLink Medicare Part D Open Enrollment Event</td>
<td>CareLink Fitness and Wellness Center (LR)</td>
</tr>
<tr>
<td></td>
<td>2. 8:30 AM - 3:00 PM</td>
<td>CareLink Medicare Part D Open Enrollment Event</td>
<td>Cabot Senior Center</td>
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<tr>
<td></td>
<td>3. 9:00 AM - 3:00 PM</td>
<td>Medicare Open Enrollment Event</td>
<td>Van Buren Sr. Center</td>
</tr>
<tr>
<td>Oct 18</td>
<td>8:30 AM - 3:00 PM</td>
<td>CareLink Medicare Part D Open Enrollment Event</td>
<td>Patrick Henry Hays Center (NLR)</td>
</tr>
<tr>
<td>Oct 19</td>
<td>1. 9:00 AM - 3:00 PM</td>
<td>Medicare Open Enrollment Event</td>
<td>Cossatot Sr. Center</td>
</tr>
<tr>
<td></td>
<td>2. 9:00 AM - 3:00 PM</td>
<td>Medicare Open Enrollment Event</td>
<td>Booneville Sr. Center</td>
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<tr>
<td></td>
<td>3. 9:00 AM - 12 Noon</td>
<td>CareLink Medicare Part D Open Enrollment Event</td>
<td>Dunbar Community Center (LR)</td>
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<tr>
<td></td>
<td>4. 10:00 AM - 1:00 PM</td>
<td>Medicare Open Enrollment Event</td>
<td>Calhoun County Senior Center (Southwest AAA)</td>
</tr>
<tr>
<td></td>
<td>5. 9:00 AM - 12 Noon</td>
<td>Medicare Open Enrollment Event</td>
<td>Pine Valley Senior Center (Southwest AAA)</td>
</tr>
<tr>
<td>Oct 20</td>
<td>1. 9:00 AM - 3:00 PM</td>
<td>Medicare Open Enrollment Event</td>
<td>Greenwood Sr. Center</td>
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<tr>
<td></td>
<td>2. 9:00 AM - 12:30 PM</td>
<td>Medicare Open Enrollment Event</td>
<td>(Sharp Co.) Ozarka in Ash Flat</td>
</tr>
<tr>
<td></td>
<td>3. 8:30 AM - 3:00 PM</td>
<td>CareLink Medicare Part D Open Enrollment Event</td>
<td>Clarendon Senior Center</td>
</tr>
<tr>
<td>Oct 21</td>
<td>9:30 AM - 3:00 PM</td>
<td>Open Enrollment Event</td>
<td>Independent Living Resource Center, Inc. d.b.a. Mainstream, 300 S. Rodney Parham, Suite 5, Little Rock, AR 72205</td>
</tr>
<tr>
<td>Oct 23</td>
<td>8:30 AM - 3:00 PM</td>
<td>CareLink Medicare Part D Open Enrollment Event</td>
<td>Maumelle Center on the Lake</td>
</tr>
<tr>
<td>Oct 24</td>
<td>1. 9:00 AM - 12 Noon</td>
<td>Medicare Open Enrollment Event</td>
<td>(Independence Co.) WR Med. Center, Conference Room B</td>
</tr>
<tr>
<td></td>
<td>2. 8:30 AM - 2:00 PM</td>
<td>CareLink Medicare Part D Open Enrollment Event</td>
<td>Des Arc Senior Center</td>
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<tr>
<td></td>
<td>3. 10:00 AM - 2:00PM</td>
<td>Medicare Open Enrollment Event</td>
<td>Dallas County Senior Center (Southwest AAA)</td>
</tr>
<tr>
<td>Oct 25</td>
<td>8:30 AM - 3:00 PM</td>
<td>CareLink Medicare Part D Open Enrollment Event</td>
<td>Good Shepherd (LR)</td>
</tr>
<tr>
<td>Oct 26</td>
<td>1. 9:00 AM - 3:00 PM</td>
<td>Medicare Open Enrollment Event</td>
<td>Mena Sr. Center</td>
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<td></td>
<td>2. 9:00 AM - 3:00 PM</td>
<td>Medicare Open Enrollment Event</td>
<td>Alma Sr. Center</td>
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<tr>
<td></td>
<td>3. 8:30 AM - 3:00 PM</td>
<td>CareLink Medicare Part D Open Enrollment Event</td>
<td>Jack Evans Senior Citizens Center (Sherwood)</td>
</tr>
<tr>
<td>Oct 27</td>
<td>1. 9:00 AM - 3:00 PM</td>
<td>Medicare Open Enrollment Event</td>
<td>Beckman Sr. Center</td>
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<tr>
<td></td>
<td>2. 9:00 AM - 12 Noon</td>
<td>Medicare Open Enrollment Event</td>
<td>(Woodruff Co.) Patterson Sr. Ctr.</td>
</tr>
<tr>
<td></td>
<td>3. 9:00 AM - 1:00 PM</td>
<td>Medicare Open Enrollment Event</td>
<td>(Izard Co.) Brockwell Sr. Ctr.</td>
</tr>
<tr>
<td>Oct 30</td>
<td>10:00 AM - 2:00 PM</td>
<td>Medicare Open Enrollment Event</td>
<td>Ouachita CO Camden Senior Center</td>
</tr>
<tr>
<td>Oct 31</td>
<td>9:00 AM - 3:00 PM</td>
<td>Medicare Open Enrollment Event</td>
<td>Baker Sr. Center</td>
</tr>
</tbody>
</table>

### November Events in the back

### December 2017

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>Event Description</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dec 7</td>
<td>9:00 AM - 3 PM</td>
<td>Medicare Open Enrollment Event</td>
<td>(White Co.) Searcy Office</td>
</tr>
<tr>
<td>Date</td>
<td>Event Details</td>
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<td></td>
</tr>
</tbody>
</table>
| Nov 2 | 1. 9:00 AM - 3:00 PM, Medicare Open Enrollment Event - Ozark Sr. Center  
2. 8:30 AM - 3:00 PM, CareLink Medicare Part D Open Enrollment Event - Bryant Senior Wellness and Activity Center |
| Nov 3 | 1. 9:00 AM - 3:00 PM, Medicare Open Enrollment Event - Cedarville Sr. Center  
2. 9:00 AM - 12 Noon, Medicare Open Enrollment Event - (Stone Co.) Ozarka in Mt. View  
3. 8:30 AM - 3:00 PM, CareLink Medicare Part D Open Enrollment Event - Brinkley Senior Center |
| Nov 6 | 8:30 AM - 3:00 PM, CareLink Medicare Part D Open Enrollment Event - Maumelle Center on the Lake |
| Nov 7 | 1. 9:00 AM - 3:00 PM, Medicare Open Enrollment Event - Lavaca Sr. Center  
2. 8:30 AM - 3:00 PM, CareLink Medicare Part D Open Enrollment Event - Benton Senior Wellness and Activity Center |
| Nov 8 | 1. 9:00 AM - 3:00 PM, Medicare Open Enrollment Event - Mansfield Sr. Center  
2. 8:30 AM - 2:00 PM, CareLink Medicare Part D Open Enrollment Event - Betty Fort Senior Center (Lonoke) |
| Nov 9 | 1. 9:00 AM - 3:00 PM, Medicare Open Enrollment Event - Barling Sr. Center  
2. 8:30 AM - 3:00 PM, CareLink Medicare Part D Open Enrollment Event - The Ola and John Hawks Center (Conway) |
| Nov 13 | 8:30 AM - 3:00 PM, CareLink Medicare Part D Open Enrollment Event - Jacksonville Senior Wellness and Activity Center |
| Nov 14 | 1. 9:00 AM - 3:00 PM, Medicare Open Enrollment Event - Paris Sr. Center  
2. 9:00 AM - 12 Noon, Medicare Open Enrollment Event - (Independence Co.) WRAAA IHS Conf. Room  
3. 8:30 AM - 1:30 PM, CareLink Medicare Part D Open Enrollment Event - Vilonia Senior Center  
4. 10:00 AM - 2:00 PM, Medicare Open Enrollment Event - DALLAS COUNTY SENIOR CENTER |
| Nov 15 | 1. 9:00 AM - 2:00 PM, Medicare Open Enrollment Event - (Cleburne Co.) Heber Springs Office  
2. 8:30 AM - 3:00 PM, CareLink Medicare Part D Open Enrollment Event - Patrick Henry Hay Center (NLR) |
| Nov 16 | 1. 9:00 AM - 3:00 PM, Medicare Open Enrollment Event - Mountainburg Sr. Center  
2. 9:00 AM - 12 Noon, Medicare Open Enrollment Event - (Jackson Co.) Newport Office  
3. 10:00 AM - 1:00 PM, Medicare Open Enrollment Event - CALHOUN COUNTY SENIOR CENTER |
| Nov 17 | 1. 9:00 AM - 3:00 PM, Medicare Open Enrollment Event - Fort Smith Sr. Center  
2. 9:00 AM - 1:00 PM, Medicare Open Enrollment Event - (Fulton Co.) Hickinbothom Building at the Fairgrounds |
| Nov 20 | 1. 9:00 AM - 3:00 PM, Medicare Open Enrollment Event - Hartford Sr. Center  
2. 8:30 AM - 3:00 PM, CareLink Medicare Part D Open Enrollment Event - CareLink Fitness and Wellness Center (LR)  
3. 10:00 AM - 2:00 PM, Medicare Open Enrollment Event - OUACHITA CO CHIDESTER SENIOR CENTER |
| Nov 21 | 9:00 AM - 3:00 PM, Medicare Open Enrollment Event - Midtown Sr. Center |
| Nov 27 | 1. 9:00 AM - 3:00 PM, Medicare Open Enrollment Event - Charleston Sr. Center  
2. 9:00 AM - 3:00 PM, Medicare Open Enrollment Event - Waldron Sr. Center |
| Nov 28 | 1. 9:00 AM - 3:00 PM, Medicare Open Enrollment Event - Mulberry Sr. Center  
2. 9:00 AM - 2:00 PM, Medicare Open Enrollment Event - (Woodruff Co.) McCrory Office |
| Nov 29 | 9:00 AM - 12 Noon, Medicare Open Enrollment Event - (Van Buren Co.) Clinton Sr. Ctr |
| Nov 30 | 8:30 AM - 3:00 PM, CareLink Medicare Part D Open Enrollment Event - The Ola and John Hawks Center (Conway) |