United Healthcare Insurance Company of Arkansas – Small Group Plan

Rate request filing SERFF Tracking #: UHLC-132010208

Product Name: AR SG HMO 2020.01.01

This document is offered as a tool for Arkansas consumers to help explain the company’s rate filing prepared and uses information submitted by the insurance company. It is not intended to describe or include all factors or information considered in AID’s review process. All information is in the public domain.

Overview

Requested average rate change: (3.61%)

Range of requested rate change: (10.38%) – 7.67%

Effective date: January 1, 2020

Covered lives affected: 3,790

This plan is available in the following counties: Statewide

Historical Approved Rate Changes

<table>
<thead>
<tr>
<th>Year</th>
<th>Rate Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>PY2019</td>
<td>3.98%</td>
</tr>
<tr>
<td>PY2018</td>
<td>16.66%</td>
</tr>
</tbody>
</table>

Financial Information

Experience from January-December 2018:

- Premiums written: $20.1 million
- Claims paid: $15.4 million

Projection for January-December 2020:

- Projected premium: $19.4 million
- Projected claims: $15.0 million

Company Justification for Requested Change

According to the company’s filing, its request is made because:

“This rate-change is requested in an attempt to line up our expected claims with the expected needed revenue.”

According to the company’s filing, its financial experience has been:

“Actual claims data from January 2018 - December 2018.”

According to the company’s filing, the rate request will affect the financial experience by:

“Lining up the expected claims with the expected revenue needed.”

The request is made up of the following components:

- 3.2% of the -3.61% total request is due to Medical Utilization Changes.
- 2.6% of the -3.61% total request is due to Medical Price Changes.
- 0% of the -3.61% total request is due to Medical Benefit Changes Required by Law.
- 0% of the -3.61% total request is due to Medical Benefit Changes Not Required by Law.
- -1.03% of the -3.61% total request is due to Changes to Administration Costs.
- 0.39% of the -3.61% total request is due to Changes to Profit Margin.
- -8.39% of the -3.61% total request is due to Other, defined as: “This includes other rate impacts such as risk adjustments, credibility adjustments, projected experience adjustments, and projected catastrophic claim adjustments.”