



Arkansas Senior Health Insurance Information Program (SHIIP)

SHIIP is part of a national network, funded by a federal grant which offers unbiased, free counseling and educational services.

Our program is designed to help senior citizens and those with disabilities make informed decisions on topics related to health insurance. With volunteers across the state, the Arkansas SHIIP is coordinated within the Arkansas Department of Insurance as well as SHIIP partners with agencies across the state to provide outreach and counseling services.

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SHIIP Volunteer Opportunities

Medicare Beneficiary Advisor

Provide unbiased Medicare health insurance information, counseling and assistance to Medicare beneficiaries and their representatives. Training provided.

SHIIP Medicare Minute Volunteer

Educate the community about SHIIP and Medicare by making short presentations called "Medicare Minutes" to groups of Medicare beneficiaries and their caregivers.

Multimedia Specialist

Photograph an event, write articles, and more...

Administrative Support Specialist

Provide administrative support including data entry, answering phone, scheduling appointments and other clerical duties.

Public Information Representative

Promote community awareness of the SHIIP program and its services by giving presentations to Medicare beneficiaries, caregivers and providers on selected topics; attending community events such as health fairs, Senior Expos, etc.

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SHIIP Volunteer Crew Members Needed!



Senior Health Insurance Information Program



Arkansas Department of Insurance
1200 W. Third Street
Little Rock, AR 72201

1-800-224-6330

<http://www.insurance.arkansas.gov/shiip>

**Want to
Help ?**

**What's in it for
*You?***

- **Flexible schedule**
- **Use your experience, knowledge and wisdom to make a difference**
- **Receive free training and learn NEW skills**
- **A sense of pride in helping others**
- **Volunteers tend to live longer and enjoy better health**

For more information on the
**SHIIP Volunteer
Program**
CALL

501-371-2782 or 1-800-224-6330

Why do we lend a hand? Read on...

“ I have essentially lived my entire life in this wonderful State of Arkansas. Now retired I wanted to give something back to our state and its citizens. By volunteering a small amount of my time each week to work with SHIIP, I am participating in a meaningful way in SHIIP's mission of helping our fellow Arkansans to understand and navigate the complexities of the Medicare Health Insurance Program. I think that is an important mission – I want to help.



Charles Sullivan, M.D.



Lou Ethel Nauden

“ I have assisted two senior relatives who had great difficulty maneuvering through the senior healthcare insurance system. After I attended a seminar presented by the SHIIP staff, I realized as a SHIIP volunteer, I would have the opportunity to learn more about Medicare myself, and have a venue to help my relatives and other seniors in the immediate area and throughout the state to navigate the confusion of the healthcare plans.

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