

BEFORE THE INSURANCE COMMISSIONER
FOR THE STATE OF ARKANSAS

ARKANSAS INSURANCE DEPARTMENT)
PETITIONER)
)
VS.)
)
OLIVIA JOHNSON)
RESPONDENT)
NPN 9274727)

A.I.D. NO. 2017- 083

EMERGENCY SUSPENSION ORDER

On this day, the matter of Olivia Johnson (“Respondent”) came before Allen Kerr, Arkansas Insurance Commissioner (“Commissioner”). The Arkansas Insurance Department (“Department”) is represented by Gray Allen Turner, Associate Counsel, in this matter. From the facts and law before him, the Commissioner finds as follows:

FINDINGS OF FACT

1. Respondent holds an Arkansas Non-Resident Producer License, National Producer Number 9274727, Respondent resides in Tennessee.
2. On March 1, 2017, Arkansas producer Rusty Coffman filed a police report alleging that Respondent illegally removed and retained several sensitive insurance customer files from the All About Insurance agency office located in West Memphis, Arkansas. Mr. Coffman also filed a complaint against Respondent with the Arkansas Insurance Department for theft of company files.
3. On August 21, 20017, Arkansas Insurance Department Investigator Marjorie Farmer sent Respondent a certified letter requesting that she reply to the complaint and allegations in the police report. Respondent has not replied.
4. On September 26, 2017, Inv. Farmer sent Respondent a certified letter

requesting Respondent to appear at an Investigative Conference on October 25, 2017. Respondent failed to appear at the conference and failed to respond to the conference notice.

CONCLUSIONS OF LAW

From the Findings of Fact contained herein, the Commissioner concludes as follows:

1. The Commissioner has jurisdiction over the parties and the subject matter pursuant to Ark. Code Ann. § 23-61-103.
2. The Commissioner has the authority to issue an emergency license suspension pursuant to Ark. Code Ann. §§ 23-64-216(e) and 25-15-211(c).
3. An administrative hearing will be held promptly, as required by Ark. Code Ann. § 23-64-216(e)(2). A Notice of Hearing is being served herewith.
4. The Commissioner and the Department reserve the right to amend the allegations, findings and conclusions set forth herein and further reserve the right to present additional allegations and evidence in any subsequent order or administrative hearing.

IT IS THEREFORE ORDERED:

In consideration of the Commissioner's Findings of Fact and Conclusions of Law, the Respondent's Arkansas Non-Resident Producer License, National Producer Number 9274727, and all lines of authority are hereby immediately suspended.

IT IS SO ORDERED this 17th day of November, 2017.


ALLEN KERR
INSURANCE COMMISSIONER
STATE OF ARKANSAS