

Arkansas Insurance Department

Asa Hutchinson
Governor



Allen Kerr
Commissioner

June 9, 2017

Leonard Towell
PO Box 369
Benton, AR 72018

Delivery via Certified Mail # 7009 1680 0002 2606 9536 & Regular mail

LETTER OF REPRIMAND

RE AID File Number: 108625/Leonard Towell NPN 1676734
Actions of Agent Courtney Glaze

Dear Mr. Towell,

The Arkansas Insurance Department has concluded the investigation into the above reference matter. During the course of our investigation it was discovered that the actions of Ms. Glaze had been brought to your attention previously.

Arkansas Code Ann. § 23-66-505, dictates that you should have informed the Arkansas Insurance Department when the actions of Ms. Glaze were brought to your attention. Pursuant to this information, you are hereby served with this **Letter of Reprimand**.

In view of the foregoing violations, please be advised that this Letter of Reprimand will be placed in the appropriate file as a permanent record for referral. Additionally, this **Letter of Reprimand** will be forwarded to the National Association of Insurance Commissioners ("NAIC") for publication on the NAIC website.

If you feel that this Letter of Reprimand is unjust or unwarranted, you may request an administrative hearing within thirty (30) days of your receipt of this correspondence.

Thank You,

Margie Farmer

Margie Farmer/Legal Division
Arkansas Insurance Department
501-683-6587

Marjorie.Farmer@arkansas.gov

Cc: Gray Turner/Assoc. Counsel